Relay Health Systems - Security Overview
Updated (UTC): 2026-02-14 21:45

Purpose
- Provide a concise overview of current security controls and operating posture.

Core Controls
- HTTPS/TLS for web access (site + client console).
- Organization-scoped access controls with role-based permissions.
- Audit visibility for key workflow actions (auth, upload, export, packet delivery, access changes).
- Evidence-backed candidate decision workflow with explicit open-question tracking.

Data Handling
- Candidate records are processed within organization context boundaries.
- PII-aware processing model with minimum-necessary exposure principles.
- Retention windows are defined in client agreements and managed operationally.

Verification Posture
- Relay distinguishes extracted claims from verified status.
- Packets surface verification questions for downstream compliance workflow.

Compliance Posture
- HIPAA: evaluating controls and deployment requirements by use case.
- SOC 2: roadmap-aligned control development.
- No unsupported compliance badges or certifications are represented.

Contact
- hello@relayhealthsystems.com
- https://www.relayhealthsystems.com/security